

Paul Morales
paul@ubersmake.com
www.ubersmake.com

Education

B.S. Computer Science
English Minor
California Polytechnic State University
San Luis Obispo, CA

Skills

JS, TS, Node.js, Jest, Playwright
axe-core, Mock Service Worker
GitHub Actions, Datadog, Docker

Employment

Zendesk San Francisco, CA
Sr. Software Engineer 5/2019 – 3/2024

Improved build and deploy processes across multiple repositories and dependencies.

Implemented automated accessibility tests in CI across unit, component, and browser tests.

Oversaw Datadog metrics and monitors adjusting for observability and budgetary goals.

Updated test automation stack with Cypress for browser testing and Jest for unit testing.

Increased web form browser test coverage to account for all submissions used to create leads.

Epsilon San Francisco, CA
Developer 10/2011 – 5/2014

Maintained and enhanced instances of Jive for clients including Intel, Cisco, and PWC.

Implemented a workflow to migrate users and authentication to an Intel-hosted SSO service.

Developed a plugin to display Bing-powered inline translations of text content.

BigCommerce San Francisco, CA
Sr. SDET 5/2016 – 5/2019

Maintained functional tests for microservices that provide data to and render storefront pages.

Contributed bug fixes and coordinated releases of an open source reference theme.

Drove initiative to update existing Selenium tests to work on current versions of Firefox.

Assisted in transition from Solano CI to Circle CI for release-gating test suites.

Wrote and executed checkout process test plans, especially around payment gateways and APIs.

Rosetta San Luis Obispo, CA
QA Engineer 5/2010 – 10/2011

Created and executed test cases for a data synchronization service for mobile devices.

Supported and enhanced a tool used to emulate mobile device interactions with remote services.

Developed test scripts to automate user actions based on positions of images on a web page.